Lummi Teledental Work Flow

SCHEDULING TELEDENTAL APPOINTMENTS
- Front Desk asks screening questions:
    - Do you have a **NEW** cough, sore throat, runny nose, fever or chills, headache, or body aches. If yes, patient is considered HIGH RISK. Call RN to coordinate with MEDICAL team. Get phone Number and RN assignment at AM MTG- if no, go on to next question
    - Have you been in close contact (defined as being less than 6 ft. from a person > 10 min) with someone who has tested positive for covid-19 or who is currently being tested for covid-19
    - Have you been in close contact with someone that has been quarantined for covid-19
    - In the last 14 days have you been to the hospital, a nursing home, or travelled to King or Snohomish County or traveled through Sea-Tac airport
    - If YES to any question #2-4, consider the patient **HIGH RISK. Coordinate with Dr. Toledo to consider testing for Covid-19 360-383-8251**

    - If **NO** to the above questions ask pt:
        - Are you in extreme pain
        - Pain keeping you up at night
        - Swelling
        - Trauma
    - If **YES** - pt. may need an emergency clinic appointment

    - If **NO** - offer pt. Teledental appointment if patient is on the reservation (If pt. Is not on the reservation but would still like a teledental apt. Inform them that they will need to come to the clinic parking lot for apt. -get description of their car)

        - **SCHEDULE A TELEDENTAL APT.**
            - Teledental appointments will be scheduled in Dentrix under the teledental column
            - Take patients email- email "what to expect flyer"
            - confirm that they have internet or mifi wifi is needed
            - Pts. apt. will be confirmed the day before apt.- review instructions with pt.
            - Zoom appointment will be created by the dentist, scheduled in the outlook calendar, and shared with the Teledental ipads.
            - Appointment information: pt. First name last initial, phone number, appointment time, location (patient's physical address) or clinic parking lot (add description of car if in clinic lot).

TELEDENTAL APPOINTMENT:
- Runner will access Teledental schedule and pt. Information via outlook calendar on ipad.
- Runner will cover devices, connect them, place in a bin, and deliver them to patients' doors.
    - iphone will be connected to intraoral camera
    - ipad will be connected to zoom meeting

- Dentist to start meeting with a verbal consent.
- Pt. will be instructed on how to utilize the intraoral camera to take a photo of the symptomatic tooth or area. Dentist to view photos on icloud.
- Dentist will diagnose pt. CC- if condition can be treated with one of the premade dental packs, the dentist will text the runner what pack to drop off at the patient's front door.
- Dentist will go through pack instructions with patient and help them treat dental issue.
- If medications are needed runner will give patient antibiotics and/or over the counter analgesics
- If patient needs to be seen at the dental clinic, communicate with the patient if they would like to contact the clinic or be scheduled during zoom appointment.
- Meeting ends- Patient places tablet, intraoral camera, and iphone back into the bin runner retrieves and wipes down
- Dentist writes chart note in dentrix using code D9995 and D0140