



The National Clinician Consultation Center: Supporting Clinicians to Provide Integrated HIV, HCV, and SUD care

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Objectives

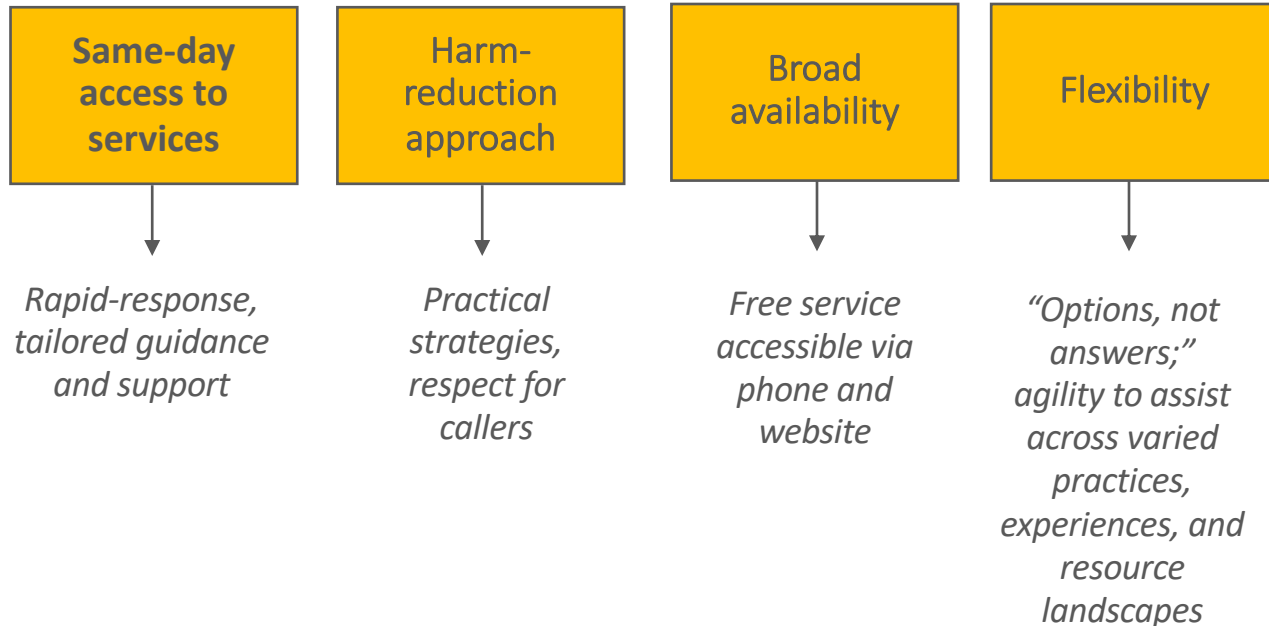
- Describe the services available to clinicians through the national HIV, PEP, PrEP, HCV, and SUD warmlines
- Review how and when clinicians can access these services
- Discuss how these services can support your efforts to end the syndemic by providing person-first integrated care

Established in 1993 as national service/component of the HRSA Ryan White HIV/AIDS Program. Early operationalization and scale-up of a low barrier, distance-based clinical consultation service and capacity-building resource (“Warmline”). Scope broadened to include viral hepatitis and substance use.





Our guiding principle & model: “low-barrier” support





How to reach us, what to expect

<u>Clinicians don't need to</u>	<u>What we provide</u>
<ul style="list-style-type: none">• Download any apps or special technology• Clear their clinic schedules• Memorize a patient's history• Limit inquiries to complex scenarios or patient-specific questions: general questions welcome! <p><u>PHI is never collected</u></p>	<ul style="list-style-type: none">• Evidence-based, practical guidance from professional subject matter experts• Confidential, individualized support• “Wrap-around” access to multi-disciplinary subspecialists• Happy to receive follow-up calls; can send resources by email – protocols, articles

500+ years of multi-professional service and commitment: advancing equity to support clinical workforce and community health outcomes





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Along with one-to-one support, we offer other clinical resources, capacity-building opportunities

- HIV-related clinical guides (e.g., PEP Quick Guide, PrEP Quick Guide, ARV tables with dosing and side effect information, HIV and pregnancy/breastfeeding)
- Clinical webinars on HIV prevention and treatment, hepatitis C and substance use
- Chatbot for quick answers to common exposure-related questions 24-7

Please visit nccc.ucsf.edu to access these resources

Sample case from the lines

- 33 yo M interested in quitting methamphetamine use
 - HPI:
 - Started smoking methamphetamine in January after moving in with a new partner; now daily use
 - Uses street-purchased alprazolam 1mg, gamma-hydroxybutyrate (GHB) for anxiety related to methamphetamine use and withdrawal 1-2x per week (when able to afford)
 - PMHx:
 - Depression, anxiety – prior Tx w/ escitalopram 10mg; effective but discontinued 2/2 alcohol use
 - Alcohol use disorder – ~half-pint vodka daily x4 years; withdrawal shakes, no DTs/seizures
 - Sexual Hx & SHx:
 - Lives with primary partner (M), but has “had bags packed for 3 months;” wants to move out
 - Condom-less anal receptive and insertive sex with primary partner + multiple other male partners
 - On PrEP many years; recently lost insurance and not taken it x1 month
 - Last condom-less receptive anal sex: 2 days ago, unknown partner
 - Reports recent onset of fevers/chills/myalgias

Examples of calls/questions from the lines

How to initiate buprenorphine in acute care settings – *dosing, titration, cross-tapers?*

Co-occurring OUD and pain – *patient assessment, medication selection?*

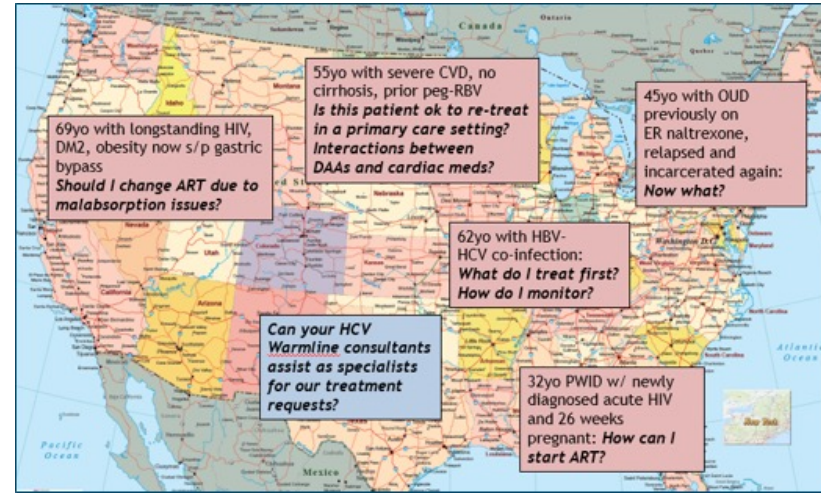
PrEP selection/dosing, monitoring – *applying updated CDC guidance into practice?*

HCV treatment access and DAA initiation, monitoring – *what to do if treatment interruption/abbreviated treatment course occurs?*

HIV screening/testing and ART decision-making

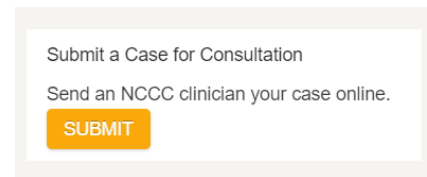
HIV and pregnancy

STI evaluation/management and PrEP/HIV



Who can call the NCCC?

- Any health care provider, including clinicians working in:
 - Primary care/ambulatory settings
 - Medical specialty settings
 - Substance use programs
 - Emergency rooms
 - Hospitals
 - Urgent care centers
- *For providers who prefer to submit a consultation request electronically, they can visit our website and submit a case via the appropriate portal*





The National Clinician Consultation Center is a free telephone advice service for clinicians, by clinicians. Please check out nccc.ucsf.edu for more information.

HIV/AIDS Warmline
800-933-3413

HIV treatment, ARV management, complications, and co-morbidities

Perinatal HIV Hotline
888-448-8765

Pregnancy, breastfeeding and HIV

Hepatitis C Warmline
**844-HEP-INFO/
844-437-4636**

HCV testing, staging, monitoring, treatment

Substance Use Warmline
855-300-3595

Substance use evaluation and management

PrEPline
855-HIV-PrEP

HIV pre-exposure prophylaxis

PEPline
888-448-4911

Occupational & non-occupational exposure management

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Thank you! If you're interested in hard-copy materials, email chris.bositis@ucsf.edu

To learn more, please visit nccc.ucsf.edu

