# Cass Lake IHS Harm Reduction Program

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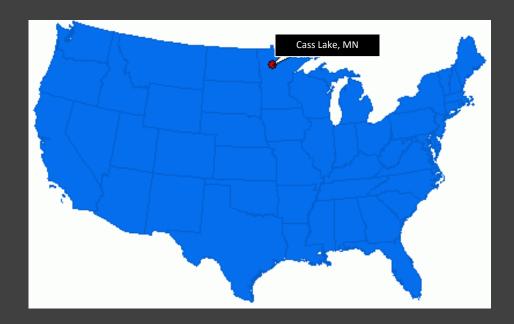
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#### Learning Objectives

- Understand the need for local harm reduction services
- Describe the steps taken to initiate harm reduction services
- Identify benefits of harm reduction services

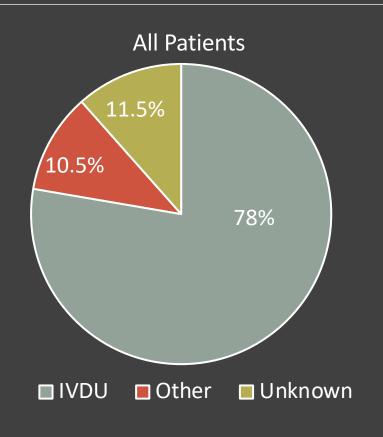
#### About Cass Lake IHS

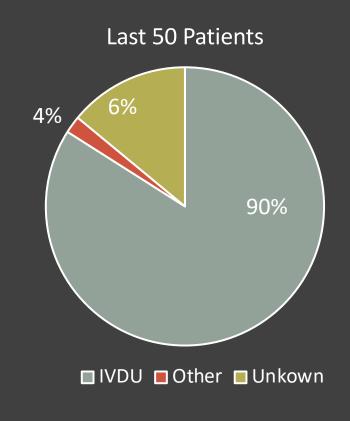
- Located in Northern Minnesota
- Outpatient Ambulatory Care Clinic
  - 3 physicians
  - 8 nurse practitioners
- Active user population of ~12,000 clients
- Pharmacy also serves 4 area tribal clinics
  - 12 pharmacists
- Services provided
  - 24/7 emergency department
  - Same Day Clinic
  - Dental
  - Pharmacy
  - Lab
  - Radiology
  - Physical Therapy
  - Podiatry



## Need for Local Harm Reduction Services

## Risk Factors for Hepatitis C at Cass Lake IHS





#### Need for Syringe Services



- MN Pharmacy Syringe Access
  - Pharmacies can voluntarily participate
  - Individual pharmacist may decide
  - Limit of 10 syringes
  - Can not display syringes for purchase
  - Can not advertise availability of syringes

#### Need for Syringe Services

- ER visits for STI testing
  - Need for quick and easy access to testing outside of the ER
- Association between our syphilis cases and IVDU
- Increase in ER overdose visits
  - Need for additional access to naloxone

Patients accessing ER for services not empaneled with primary care provider

#### Getting Started - People

- Meetings with Tribal counterparts
  - What services we can both provide
  - What gaps can we fill for each other
  - Meeting with Tribal Police Department
- Pharmacy leadership and staff buy in
  - Survey staff
- Presentation to medical staff
- Word of mouth advertising
  - One Facebook post after ~ 3 months

#### Getting Started- Education

- Gathered resources for patients
  - Mental Health
  - Substance use
  - Patient education
    - Safer injection
    - Numbers for clinic appointments
    - Sharps disposal in Minnesota
- Education for pharmacy staff (ongoing)
  - Background presentation given
  - Invited NPAIHB staff to present and answer questions
  - Emailed resources on harm reduction
    - Rationale behind items provided

#### Getting Started-Supplies

- Created list of supplies needed
- Compared pricing from different sources
- Created NASEN account
- Majority of items the pharmacy already offered or the facility orders for other departments
- Identified funding source
- Resources
  - NPAIHB
  - National Harm Reduction Coalition
  - NASEN
  - NASTAD

#### Harm Reduction at CLIHS

- Within CLIHS pharmacy provides harm reduction services which include
  - Syringe services
  - Sharps containers/syringe disposal
  - Naloxone
  - STI testing
  - Condom distribution
  - Education on safer use
  - Resources for mental health and addiction

#### Harm Reduction at CLIHS

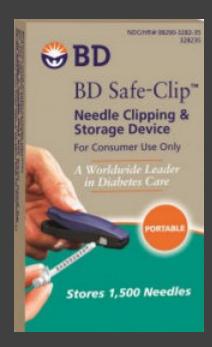
- Patients complete a voluntary intake form
  - Provided a participant card with an ID number
  - Encounter is not documented in medical record
    - O Naloxone prescription and STD testing is entered in EHR, but not linked to harm reduction visit
- Pharmacist or student pharmacist provides information on what is available
  - Handouts on safer use and mental health and addiction resources
  - Participant can request items they would like
- Return visit participants can show their participant card to request services or ask to speak with a pharmacist
- Pharmacy tracks visits based on ID number



# Harm Reduction Supplies











#### Harm reduction through Tribal Health

- 2 nurses
  - 1 RN, 1 LPN
- All of the same services provided at Cass Lake IHS
- Ability to meet people where they are at
- Rapid HCV and HIV testing\*
- Visit 3 different communities one day each week\*
- Disease intervention services
  - Syphilis, HCV, other STIs







- Supplies available in Tribal Clinics
- New Community Wellness and Recovery Navigator Program
  - Independent Tribal program

#### Participant Demographics

- First participant 10/24/22
- Currently have 120 participants
- Median age: 36
  - Age range: 21-68
  - 71 participants with no primary care provider (70%)
- 490 visits
- ~23,500 syringes, 365 naloxone, and 1,200 condoms provided

#### Pharmacy STI Standing Order

STI Order Set "Bundle"	STI Treatment
Syphilis	Chlamydia
HIV	Gonorrhea
HCV	Syphilis
CT/GC	Trichomoniasis
Trichomonas	
Pregnancy	
HBV (Surface Ab, Surface Ag, Core Ab)	

Allows any pharmacist to order STI testing and appropriate treatment

#### STI Testing first 7 months

- STD panel ordered at 8 visits (6 patients)
  - 3 positive HCV
  - o 3 reactive RPR
    - o 1 late latent case in need of treatment
    - 2 with history of treated syphilis

- 7 participants with known HCV in need of treatment
- 35 participants

#### Pharmacy Based Incentive Program

- Implemented July 10<sup>th</sup> 2023
- \$10 incentive card offered for STI testing
  - Testing ordered under pharmacy standing order
  - No STI testing within the last 3 months
- Second \$10 incentive card offered for notification of results or if treatment needed
  - Treatment ordered under pharmacy standing order
- No advertising done
- Do not have to be part of harm reduction program

#### Pharmacy Based Incentive Program

- 196 incentive cards given out--257
- 101 STI bundles completed
  - 33 not part of harm reduction program
- Positive results 44 positives in 40 patients
  - 5- syphilis cases- (4 late latent, 1 secondary)
  - 10- Hepatitis C (+ 11 with previous positive in EHR)
  - 4- Chlamydia
  - 1- Gonorrhea
  - 13- Trichomoniasis
  - 1- Pregnancy
- 9 positives were outside of harm reduction program

#### Difficult to Reach Patients

- Tribal Disease Intervention Specialist Consult
  - Utilized if unable to reach patient by phone
  - Consult placed in EHR
  - Can assist with getting patient into clinic, obtaining labs, or providing treatment
- Follow up Flag
  - Placed and removed by one pharmacist
  - Only used as a last resort if patient unable to be contacted after multiple attempts
  - Education needed for staff to ensure action when patient presents
  - Need to proactively remove flag as soon as action is taken
- Internal communication
  - Notes in harm reduction binder
  - Notes in Scriptpro

#### Other Policies/Standing Orders

#### STI Partner Treatment

- Expedited Partner Therapy
- Treatment of non-eligible partners

#### Naloxone standing order

- Allows pharmacy to order for any patient
- Naloxone standing order for community members or first responders
- Lab Express Testing
  - Allows patient to go directly to lab to request STI testing
  - Pharmacist follows up on results
    - Contacts patients
    - Orders treatment
- Vaccination Standing order

#### Opportunities for Growth

- Community engagement
  - Homeless shelters
  - Opioid Treatment Program
  - Powwows
- Talk about your program
- Ask questions about other programs or services in your area

#### What Works Well

- People know where to find us
  - Consistent hours
  - Consistent location
- Always a pharmacist available
  - 10 pharmacists and typically 1-2 students
- Private space
  - Same space used for all pharmacy services
- Lab available during harm reduction program hours
- Ability to test and treat for STIs/HCV within the pharmacy
- Same Day clinic and ER on site if needed

#### What Could Be Better

- Multiple staff might be a disadvantage
- How do we engage more with patients
- Consider adding fentanyl or xylazine test strips
- Input from people with lived experience
- Offer rapid testing
- Remove barriers for HCV treatment
  - Medicaid, reimbursement limits
- Could offer additional supplies
- Offer PrEP and doxy PEP when indicated

#### Key Takeaways

- It is ok to start small
  - Growth provides an opportunity for education/conversation
- Be flexible
- Alternate forms of communication are needed
- You don't have to be an expert
- We are always learning

#### Future Goals

- Vending Machines
- Rapid Testing in the community

#### Resources

Materials for Syringe Services Programs: A Guide for Staff & Volunteers | NASTAD

<u>Safer Drug Use Technique | Bevel Up (bvlup.com)</u>

National Harm Reduction TA Center

NASEN | North America Syringe Exchange Network: NASEN Directory

## Questions?